

Covid19 Service Update

Latest Service update

Start Date	End Date	Country	Event	Impact
11/11/2020	Ongoing	Cayman Islands	Storm	All postal services restored after the passing of tropical storm Eta.
11/11/2020	Ongoing	Greece	Infectious Disease	Lockdown measures in place. Postal delays expected.
12/11/2020	Ongoing	Belgium	Infectious Disease	Lockdown measures in place. Postal delays expected.
12/11/2020	Ongoing	Guatemala	Storm	Disruption to postal services in the Eastern and North-Eastern regions of the country, due to Storm Eta.
12/11/2020	Ongoing	Lithuania	Infectious Disease	Lockdown measures in place. Signature on delivery suspended and postal delays expected.
12/11/2020	Ongoing	Mauritius	Infectious Disease	Despatches to Mauritius have resumed but there is reduced flight availability and possible local restrictions, delays expected.
13/11/2020	Ongoing	Cuba	Infectious Disease	Postal Service Suspended.
13/11/2020	Ongoing	Lebanon	Infectious Disease	Lockdown measures in place. Postal delays expected.
13/11/2020	18/11/2020	Morocco	Strike Action	Postal Strike on 13 November 2020 delays expected until 18th Nov.
17/11/2020	Ongoing	Portugal	Infectious Disease	Lockdown measures in place. Postal delays expected.

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Page 2: Covid updates—Suspended countries, Postal delays and suspended flights.

Page 3: Non-covid related updates

Page 4: Covid update—more detail for specific countries

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Countries currently suspended

Asia	
Last Update	Country
23/04/2020	Turkmenistan

EMEA	
Last Update	Country
23/07/2020	Liberia
22/06/2020	Reunion Island
23/07/2020	Sierra Leone

Caribbean	
Last Update	Country
27/03/2020	Haiti
13/11/2020	Cuba

South America	
Last Update	Country
14/09/2020	Bolivia
22/06/2020	Nicaragua
07/04/2020	Paraguay
27/03/2020	Venezuela

Suspension Lifted. Within the last 3 months.

Last Update	Country
14/09/2020	Equatorial Guinea
07/08/2020	Kosovo
23/09/2020	New Caledonia
05/08/2020	Republic of Guinea
07/08/2020	Seychelles
12/11/2020	Mauritius*

Please note— below shows only updates received from Countries within the last 3 months. During the currently climate all countries are experiencing ongoing delays.

Postal service delays expected Updated within the last 3 months

Last Update	Country
12/11/2020	Belgium
29/09/2020	Bhutan
29/09/2020	Canada*
02/10/2020	Cyprus
02/11/2020	Czech republic
05/11/2020	Denmark
22/09/2020	El Salvador
02/11/2020	France
11/11/2020	Greece
15/09/2020	Hong Kong
02/11/2020	Jamaica
13/11/2020	Lebanon
19/10/2020	Nepal
02/11/2020	Poland
02/11/2020	Samoa*
21/10/2020	Slovenia
02/09/2020	Spain
17/11/2020	Portugal

Flights Suspended. Postal delays expected. Updated within the last 3 months

Last Update	Country
12/08/2020	Nepal

Flights to Nepal have now resumed—delays still expected

Signatures on delivery suspended. Postal service delays expected.

Last Update	Country
12/11/2020	Lithuania
23/10/2020	Slovakia

For additional detailed information for Countries marked with a star *, please see page 4.

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Non-Covid Related Updates		
Last Update	Country	Update
01/10/2020	Ascension Islands & St Helena	The flight on 11 September left as planned. The next flights are due to close on Friday 2 October and Friday 23 October 2020.
11/11/2020	Cayman Island	All postal services currently suspended due to a severe weather warning triggered by the approach of Tropical Storm Delta. All international flights are suspended, and postal facilities will remain closed until it's safe to resume normal operations. Tropical Storm Delta has now passed and all postal services with the limited air routes available during this period of COVID-19 restrictions, have now been restored. UPDATE: All postal services restored after the passing of tropical storm Eta.
25/09/2020	China	The country is experiencing heavy rains and flooding with the postal network severely affected. Some roads are also inaccessible to traffic, which is delaying the delivery of mail and parcels. UPDATE: Following the extensive flooding, postal service in all parts of Japan have returned to normal.
06/10/2020	Estonia	From the 1st October all inbound items will be delivered as per delivery standard. Letterbox-able registered letters under 2cm thick will be delivered to recipients mailbox without a signature, registered letters over 2cm thick will need to be collected from post offices.
16/10/2020	Greece	Air traffic control personnel have announced further strike action on the 18th and 19th of October. Flights to/from Greek airports will be affected and in turn affect both international and domestic mail dispatch and delivery. This will also affect transit traffic to Cyprus during this period.
12/11/2020	Guatemala	Disruption to postal services in the Eastern and North-Eastern regions of the country, due to Storm Eta.
12/08/2020	Japan	The country is experiencing heavy rains and flooding with the postal network severely affected. Some roads are also inaccessible to traffic, which is delaying the delivery of mail and parcels. UPDATE: Following the extensive flooding, postal service in all parts of Japan have returned to normal.
10/08/2020	Lebanon	The explosion which occurred on 4 August in Beirut, has damaged some distribution centres. Post offices in the area have also been either partially or totally destroyed. They are planning to resume postal services from Monday 10 August nationwide, and where possible, in the directly impacted areas of Beirut by creating special delivery hubs. However, please note that delivery delays may still occur due to possible mail backlogs and conditions in the affected areas.
15/10/2020	Macao	Following Tropical Cyclone Nangka postal services resumed on 14 October 2020. However, there may still be delays due to possible backlogs and mail awaiting transit.
13/11/2020	Morocco	Postal Strike on 13 November 2020 delays expected until 18th Nov.
23/10/2020	Nigeria	Courier Shipments to Nigeria have been suspended for 1 week due to the current civil unrest. Any shipments already in the network will be held.

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Detailed Information for Covid Related Updates:		
Last update	Country	Update
22/09/2020	Canada	Items requiring a signature or customs payments are to be delivered to nearby Post offices with a card delivered to addressee's mail box for them to collect within 15 days before being returned to sender. Canada continues to experience significant postal delays.
06/11/2020	Italy	Standard delivery practices, including the taking of signatures on delivery, have resumed in all areas of the country, with the recipient being required to wear face coverings. If the addressee's condition does not allow safe delivery, a notice of delivery with instructions for item collection will be placed in the mailbox.
12/11/2020	Mauritius	Despatches to Mauritius have resumed but there is reduced flight availability and possible local restrictions, delays expected.
13/10/2020	New Zealand	New Zealand has moved the Auckland region down to Alert Level 1 of the national pandemic plan, meaning that all restrictions have been lifted. However, the alternate route available to New Zealand is still in place (via Los Angeles) and there may be delays to mail deliveries.
21/10/2020	Panama	International flights returning. Postal delays are still expected.
02/11/2020	Samoa	Lockdown measures in place due to increased coronavirus cases. Only one cargo flight per week and all mail is being quarantined for seven days prior to being processed and delivered. Postal delays expected.
21/10/2020	Thailand	Postal services return to normal as of 21 October 2020. Delays may still be observed in the short term due to backlog.